



« Both multilingual and intuitive, Expensya software adapts to Rimowa's specific needs and meets employee expectations in their day-to-day use. »

Jasmin Merz

Rimowa Sales Coordinator
& Travel Management Responsible

RIMOWA **Customer case**

Expense reports of tomorrow !



Rimowa Customer case

As a result of its internationalization, it was a priority for Rimowa to adopt an intelligent software that could handle real-time expense reports from employees in multiple countries. Jasmin Merz, Rimowa's Sales Coordinator, discusses the rolling out of Expensya expense reports management software in the company.

About Rimowa

Created in 1898, Rimowa is a Cologne-based German luggage company. Its suitcases are known for their parallel aluminum grooves, which have become one of the company's signatures. Rimowa went global in 2016, joining world luxury leader LVMH—Moët Hennessy Louis Vuitton, and becoming the group's first German subsidiary.



The situation before Expensya

Before Expensya's software was rolled out, Rimowa had been using a traditional system to manage its expense reports. Employees had to enter business expenses into an Excel file, attach payment receipts, and email them to Accounting for their approval and reimbursement. Amongst the company's main problems were frequent typing errors, time loss and failure to send invoices to the Finance Department. Approval and reimbursement processes were also complex, with slow communication between departments, making expense reports' management tedious and time-consuming for everyone involved.

« When an expense was entered incorrectly, we had to start the whole process all over again, which took a lot of time. »

With the company's rapid growth and globalization, the number of employees as well as business trips have increased. More and more expense reports were being generated and the arrival of recruits from different countries made the expense reports management process even more complex.

« Excel files were written in German, and employees who did not understand the language had trouble entering their expenses into the existing template. »

To address these problems, the company decided to roll out an end-to-end solution that would streamline the entire process, align with the specificities of each subsidiary, and make the daily life of its employees easier. This is how Rimowa came to choose Expensya and decided to implement the software within the company.



After adopting Expensya

Expensya adapts to Rimowa's specific needs

The software was a success with every team thanks to its capacity to adapt to the specificities of each entity. Now all of Rimowa's data is centralized into a comprehensive and intuitive interface,

helping managers follow and analyze their teams' business expenses in real time.

With this type of information, teams have instant visibility on the company's costs and can adapt to its spending policy at any given time. The Financial Department can now control expenses more easily and detect duplicate expenses or other anomalies that stem from costs incurred.

As a self-learning solution, Expensya is scalable and adapts to the languages and countries of its users. Rolled out in eight languages, the software has made everyday life easier for Rimowa employees. According to Jasmin Merz, the company's Sales Coordinator: **"Our employees find Expensya software extremely practical and intuitive. Whether it is French, English, or German, everyone can choose their native language and easily use the software. For an international company such as Rimowa, that's great!"**



Expense reports management on the move and automated workflow validation

Mobility is a must for an international company such as Rimowa. While on business trips, creating and sending expense reports while on a business trip is a requirement. Rimowa's teams appreciate the ease of creating and sending expense reports on the road, via the mobile app.

Fast and intuitive, the mobile app allows employees to take a photo of a receipt and send the report in real time to their manager for approval.

Expensya's intelligent recognition, which facilitates this process, has won Rimowa's employees over and saved them a considerable amount of time.

Thanks to the OCR+ technology, all the data featured on invoices is detected in a few seconds and entered automatically. A simple photo of the receipt is all it takes for the magic to happen. With the elimination of manual entry, the process has been simplified and typing errors is now a thing of the past.

« The mobile app is entirely adapted to our needs, especially for employees on the field. Expense reports can be managed on the go, without having to wait until an employee gets back from a mission. Everything is much easier. It is one of the pioneering options we lacked in the past, which now enables us to further optimize our processes. »

The approval flow for the company's expense reports has become much smoother and clearer for all stakeholders. Jasmin Merz reports that employees can follow the status of their expense reports in real time and find out whether their expenses have been approved, reimbursed, or rejected.

Expensya facilitates the transmission of employee expenses, their approval, and their integration by

the accounting department, without the need for double entries. Real-time synchronization of expense tracking is a real asset for Rimowa.

« Before, we had to go to the Financial Department to check the status of our expense reports. »



Innovative features and a substantial timesaver

The software offers unique and innovative features that optimize and automate the company's expense reports management process. For Rimowa France employees, Cloud archiving is incredibly useful and has made it possible to eliminate paper entirely. Once a receipt has been scanned using the app, it is automatically integrated and stored in the Cloud. The archived Cloud payment receipt has the same legal value as the paper receipt and is enforceable in the event of a tax or an URSSAF audit. This feature has encouraged the implementation of a paper-free process for payment receipts by putting an end to physical archiving.

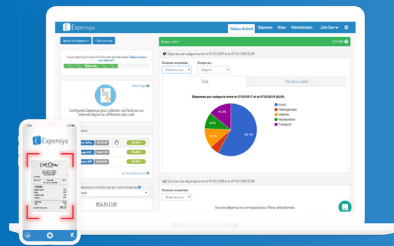
« Thanks to Cloud archiving, keeping receipts is no longer necessary. This feature is extremely popular with French teams and allows them to do away with paper. »

The per diem module, used by Rimowa Germany's employees, helps them manage the refunding of mission expenses in other countries, based on predefined rules. Calculations are automatic, and management is automated. For Jasmin Merz, managing per diems using Expensya is a fundamental feature for managing professional expenses in Germany.

Implementing Expensya software at Rimowa has saved considerable time when handling expense reports. Now, employees who use the tool on a regular basis spend an average of 5 minutes to generate an expense report, as opposed to 10 to 15 minutes in the past.

Expensya was able to address Rimowa's expense report management issues, by providing an intuitive online solution that meets the company's specific needs.

Expensya is a Web and Mobile solution that automates expense reports management for professionals. This is the only cutting-edge software that is also adapted for the most complex processes and connected to travel solutions, accounting, payment and VAT recovery. Expensya has attracted more than 5,000 companies in over 100 countries and is currently processing over €30 million in expenses each week. Expensya overcomes issues inherent to contemporary professions and automates expense reports management from the receipt stage to its archiving, by introducing technologies such as the Cloud, Artificial Intelligence, Machine Learning, Big Data, and Business Intelligence. The app is translated in eight languages and adapts to the local accounting rules of approximately fifty countries, and to the specific needs of companies.



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